



Visit with confidence

We understand that many audience members will be coming back to concert venues for the first time in a while this Autumn. We want to reassure you that it is our absolute priority that our concert venues remain as covid safe, accessible and welcoming as possible for our audience and orchestral members. For this reason, stewards will be on hand to help ensure you are seated where you feel comfortable and happy, in order for you to fully enjoy the concert.

- Before attending the venue, please check that you have no covid symptoms. If you cannot attend the performance due to covid, please contact the Ticket Secretary who will arrange a refund of your tickets for you.
- The wearing of face coverings is strongly recommended, especially whilst moving around inside the venue. Not only is this a courtesy to your fellow audience members but also to Orchestra members. If you forget your face mask please ask at check in and one can be provided.
- On arrival at the venue please form a socially distanced queue whilst you are checked in and please follow the stewards' directions to a seating position you feel comfortable with.
- Whilst we encourage you to bring as few personal belongings as possible, do make sure you have something warm to wear. In an attempt to increase airflow, doors may be opened in the interval so it may be a couple of degrees colder than normal.